

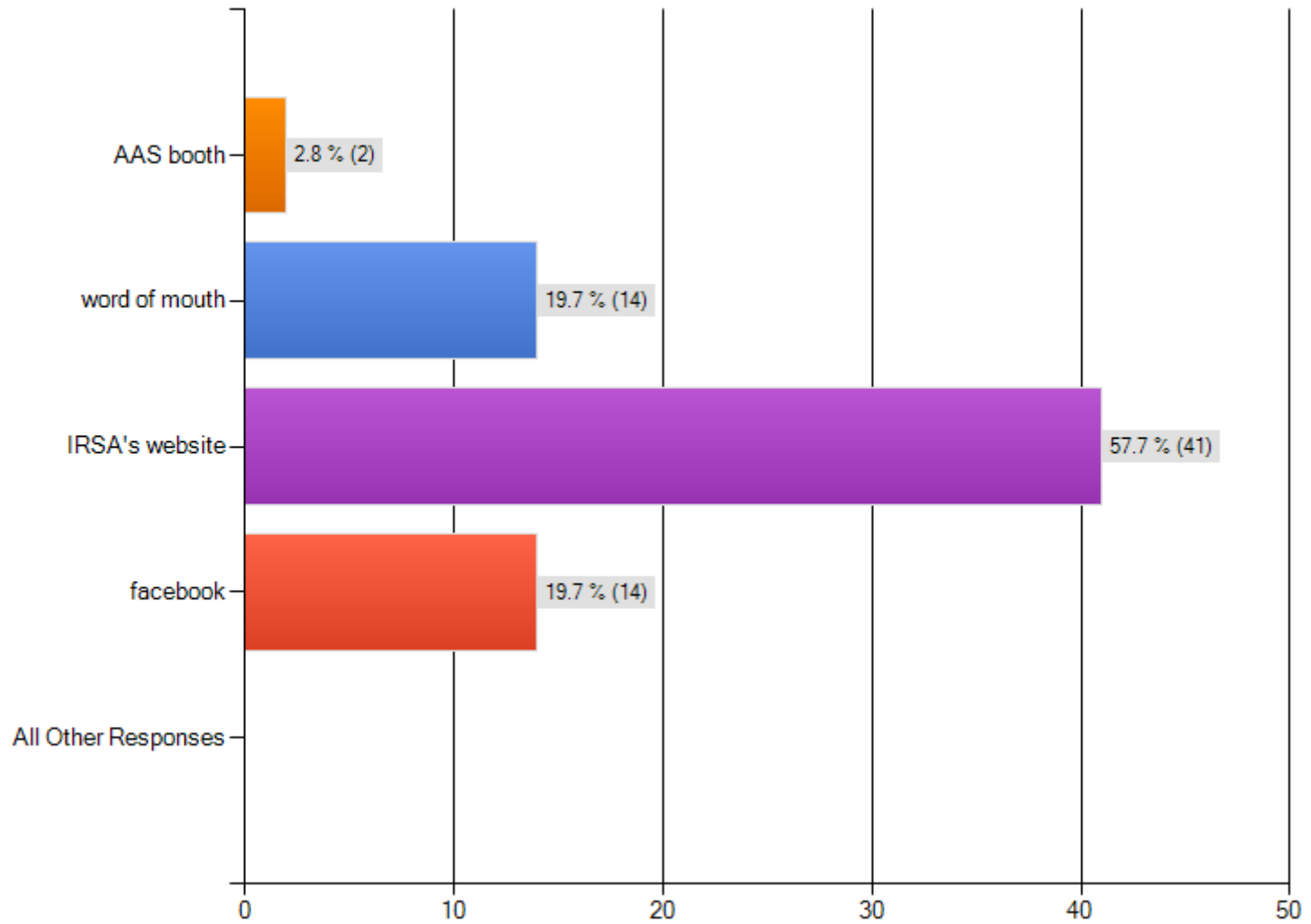
IRSA User Survey

2012

IRSA User Survey 2012

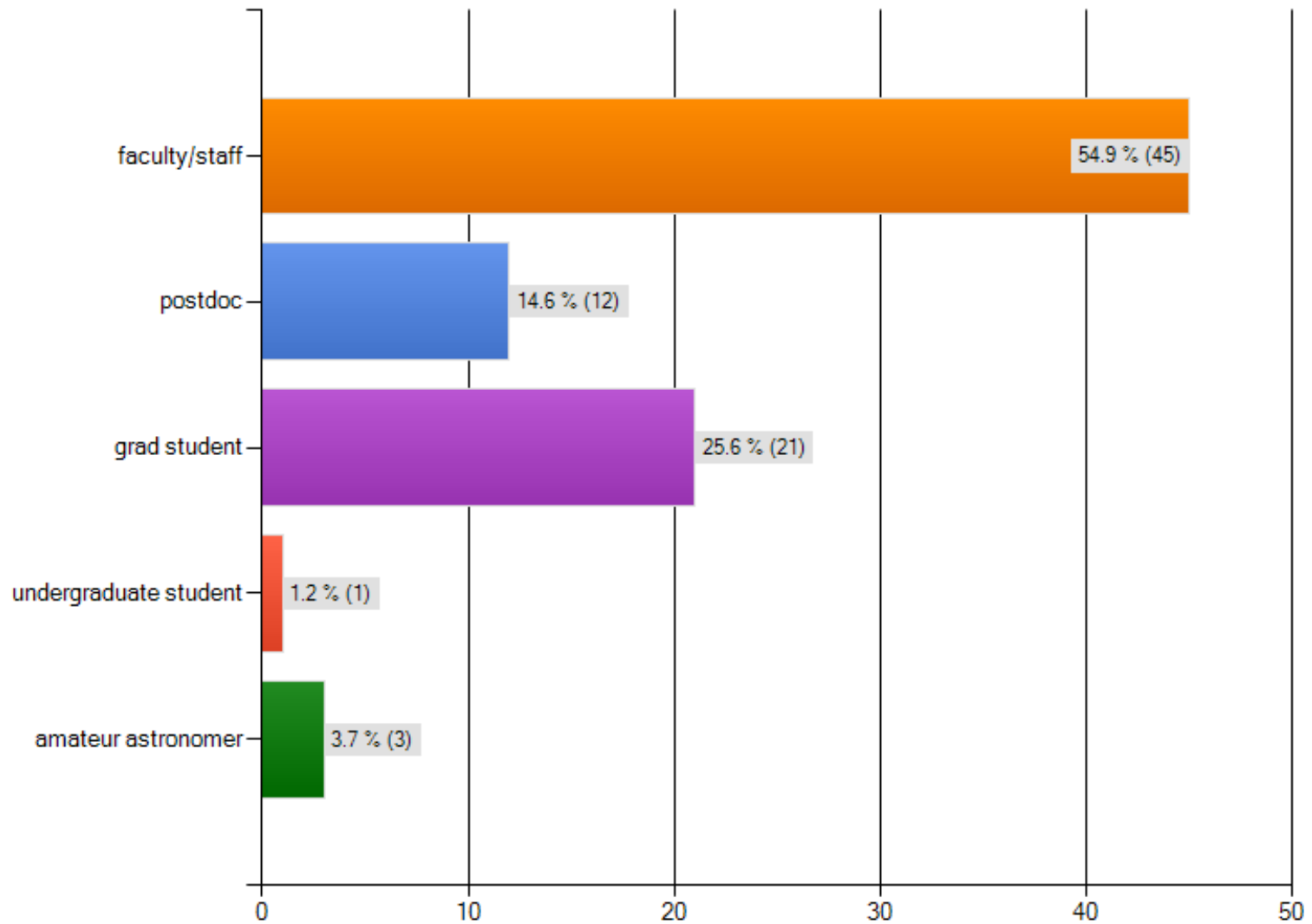
- Users are surveyed every 3-4 years. Last survey was in 2009.
- Written in consultation with User Panel.
- Available on website for ~2 months (Sep-Oct).
- Advertised via Facebook and Spitzer mailings.
- 84 responses (similar to 2009)

How did you learn about this survey?



answered question: 71; skipped question: 13

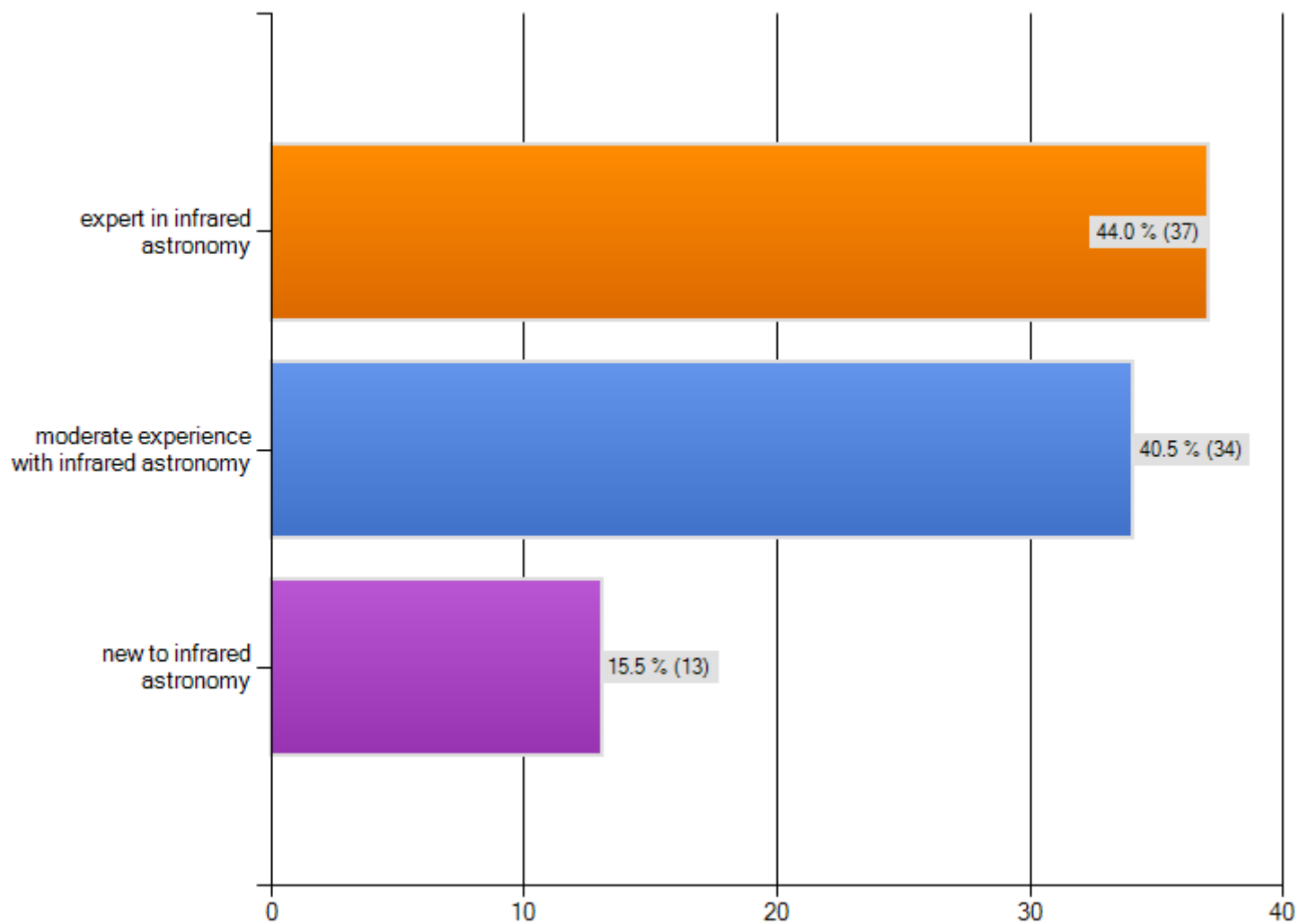
Which of the following best describes your occupation?



answered: 82; skipped: 2

Other: Physicist, high school teacher, lay person

Which of the following best describes your experience with infrared/sub-mm astronomy?



answered question: 84; skipped question: 0

IRSA is Useful!

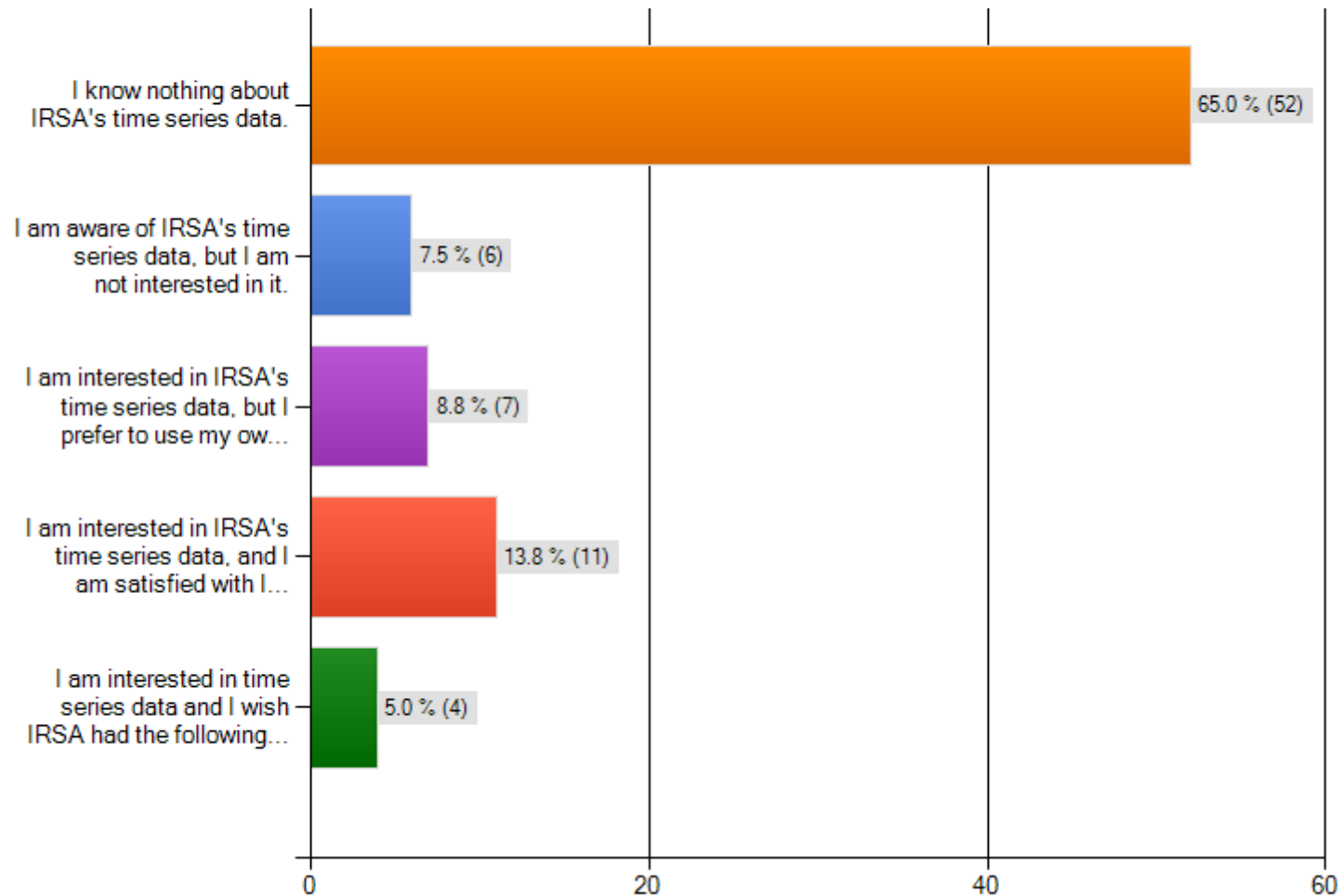
- I've written a couple of papers almost entirely based on data mining I've done with your catalogue searches. Thank you!
- Catalog search is convenient!
- IRSA rocks!!!
- I rely very heavily on them and am satisfied.
- I really appreciate the existence of IRSA so that I can easily access astronomical data.
- One of the best archives for the IR. Great work.
- nice service ! Very useful !
- I am a regular user of IRSA catalogue and image servers and have been extremely pleased with how user-friendly they are. In particular, the WISE data have been well served! Keep up the excellent work.
- I think it is great value give the limited resources. Thanks.
- Very happy with the current services.
- Just to thank you for all the support for my work.
- Thanks for all the good work you have already done to make the interfaces transparent and RELIABLE.
- IRSA provides a wonderful service, and I am a regular user. It can be improved, though.
- I use the Finder Chart service daily. It's invaluable!
- I find your catalogues incredibly useful. Thank you!
- I really like the Spitzer Heritage Archive; the form is easy to use, the searches are fast, and the downloads also do not take long.
- Thank you for providing these services! Having many useful tools collected in one place makes life easier.
- I have been **very** pleased with the web-based Montage service (once I figured out how to run it via a series of custom scripts to submit and retrieve multiple requests with limited human supervision).
- In general, I am very impressed with the quality and accessibility of documentation available to users.

Most popular services:

- Catalog Search (Gator)
- WISE Image Server
- Spitzer Heritage Archive
- Image Cutouts
- Finder Chart

Time Series Data:

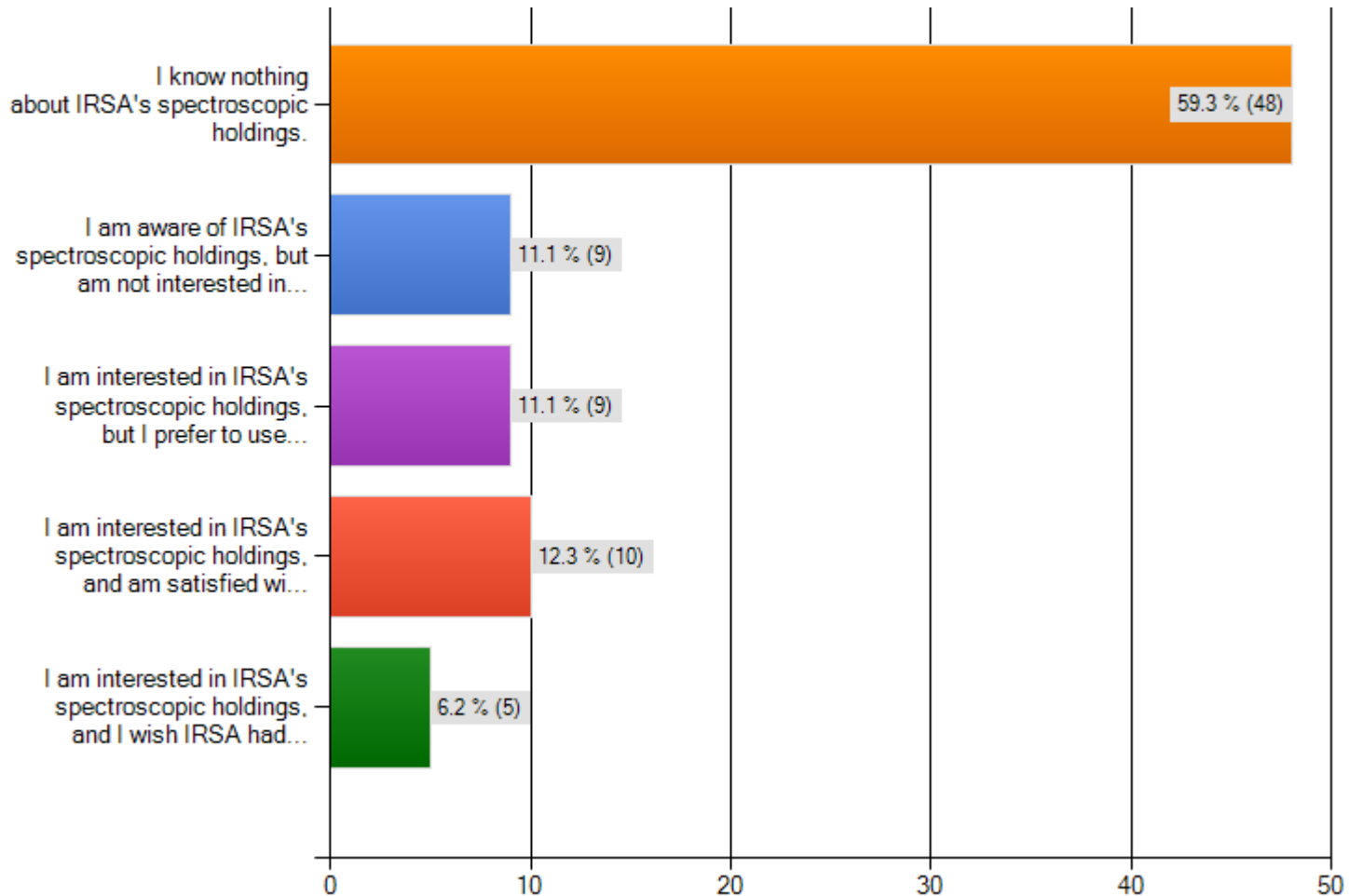
Users are interested, but not aware!



answered question: 80; skipped question: 4

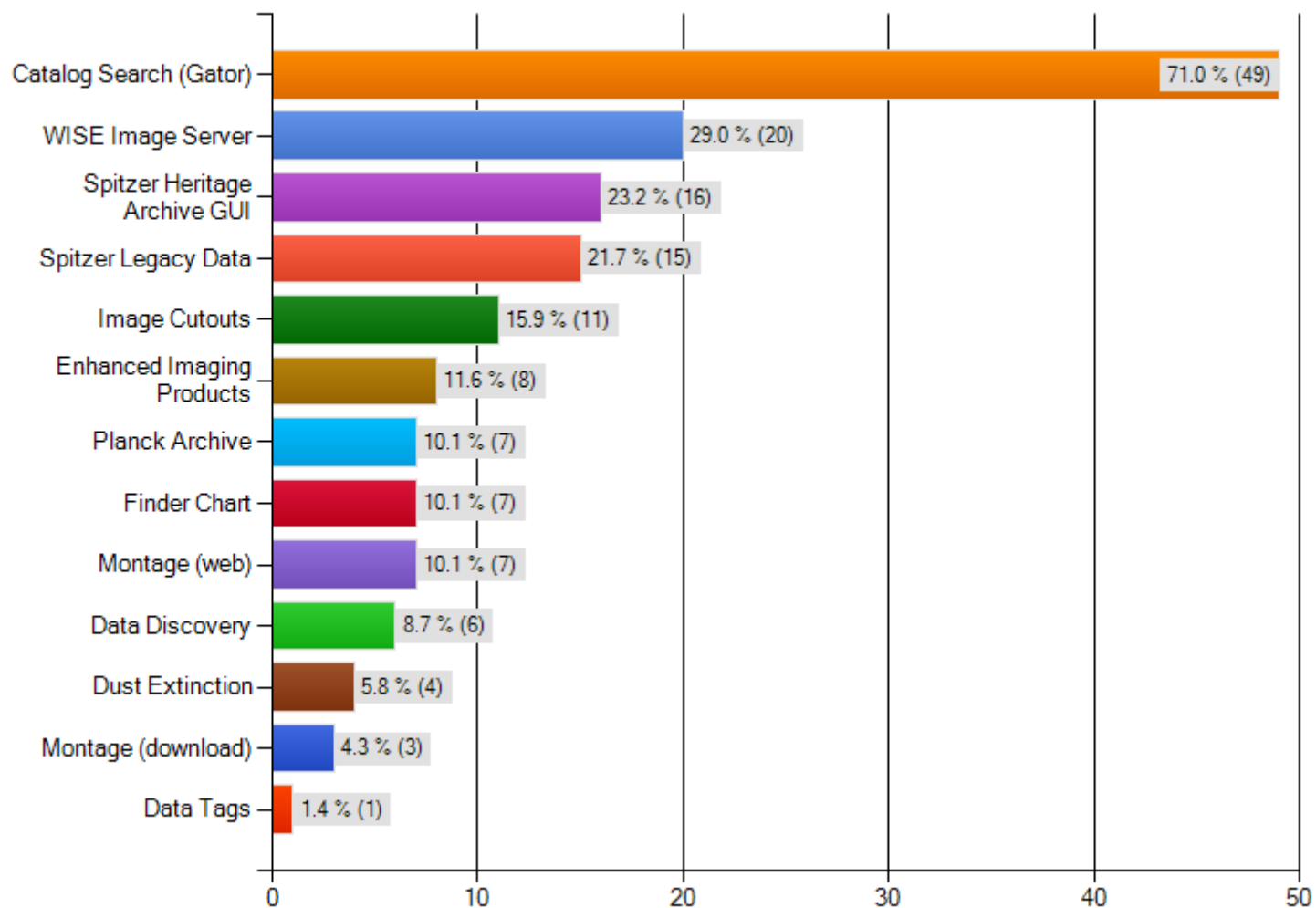
Spectroscopic Holdings:

Users are interested, but not aware!



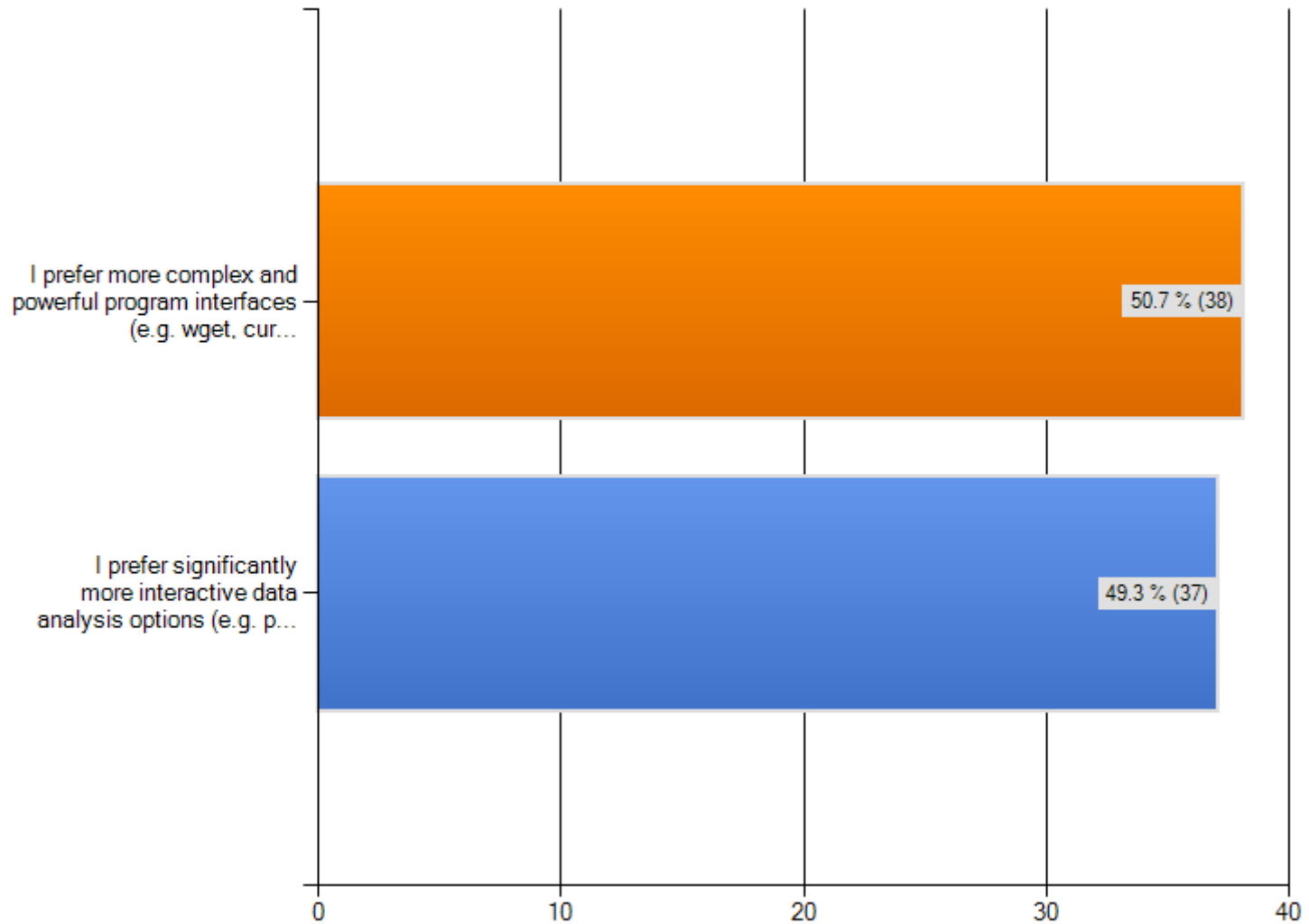
answered question: 81; skipped question: 3

Which services would you give top priority for improvement, given limited resources? Please provide specific comments if possible.



answered question: 69; skipped question: 15

Which of the following is more important for IRSA to emphasize in future development?



answered question: 75; skipped question: 9